

Evaluation of measurement precision and user accuracy of the Contour Care blood glucose monitoring system.

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Abstract

Introduction: This study assessed the user performance and repeatability precision of the Contour Care blood glucose monitoring system in accordance with DIN EN ISO 15197:2015 criteria.

Methods: In the clinical trial (N=100), untrained subjects with diabetes self-tested capillary fingertip blood samples and completed an ease-of-use questionnaire. BGMS measurements of a single lot were compared to Cobas c111 results and assessed according to DIN EN ISO 15197:2015 and ADA guidelines.

Repeatability measurement precision was assessed using venous blood samples and three different test strip lots. As DIN EN ISO 15197:2015 does not specify acceptance criteria, standard deviations (SDs) and coefficients of variation (CV) for glucose concentrations < 100 mg/dL and \geq 100 mg/dL, respectively, were calculated.

Results: In the clinical trial, the BGM demonstrated full compliance with all ISO 15197:2015 acceptance criteria: 100% of measurement results were within \pm 15 mg/dL for blood glucose concentrations < 100 mg/dL and within \pm 15% for concentrations \geq 100 mg/dL. 100% of measurements fell within Zone A of the CEG. Due to a lack of hypoglycemic data, only the hyperglycemic range was evaluated in alignment with ADA guidelines and found to comply with all requirements. The majority of subjects found the BGMS easy to use, reflected in consistent user-friendliness and high acceptance ratings. Assessment of precision (SD and CV) also confirmed compliance with the predefined acceptance criteria.

Conclusion: The BGM exceeded minimum acceptance criteria and demonstrates exceptional usability. These data integrate into a consistent overall picture of the Contour® family's performance demonstrating that it represents a reliable solution for routine self-monitoring.

List of Abbreviations: ADA: American Diabetes Association; BGMS: Blood Glucose Monitoring System; SD: Standard Deviation; CV: Coefficient of Variation; MARD: Mean Absolute Relative Deviation

Introduction

Within diabetes therapy, self-monitoring of blood glucose (SMBG) has long since become an integral part of the disease management, providing patients with the means for an active self-management of their condition and thus a generally a better glycemic control [1,2]. While advances in continuous glucose monitoring (CGM) enables people with diabetes to monitor their glycemic state in near real-time, this approach is not always feasible or indicated for various reasons [3-5], rendering conventional blood glucose monitoring systems (BGMS) a still relevant aspect of the treatment. This study evaluated the blood glucose monitoring system Contour Care (Ascensia Diabetes Care) in two clinical trial settings in accordance with DIN EN ISO 15197:2015, section 6.2.3. - Repeatability measurement precision and section 8. - Performance evaluation by the user as well as ADA guidelines [6,7]. The data integrates into a wider context of a post market follow up assessment of the device [8] and focuses on precision (i.e., random measurement errors within replicates), and accuracy as influenced by patient-related factors, including an evaluation of the ease of use for individuals with diabetes without prior experience with the device.

Materials and methods

Clinical trials

All tests were conducted across two separate clinical trials (clinicaltrials.gov IDs: user performance NCT06937736, repeatability precision NCT06037551) at the Institute of Diabetes Karlsburg

facilities between September 2023 and August 2024. Ethical conduct, regulatory compliance, and scientific rigor were ensured throughout the study. Prior to subject recruitment, trial protocols, informed consent and other study forms were approved by the responsible ethics committee and exempted from approval by the competent authority. All participants were informed about the objective and procedures and potential risks. To participate, a signed informed consent was requested from the volunteer. Medications and/or supplements as well as relevant medical conditions were recorded.

Repeatability measurement precision

In accordance with ISO 15197:2015 requirements, evaluation of repeatability measurement precision was performed using fresh human venous blood of a single donor and completed within 8 h after sampling. Ten test meters and 3 reagent lots were used to analyze 5 sub-samples with glucose concentrations ranging between 30 and 400 mg/dL (see Table 1 in [6] and Table 1 of this report). For higher glucose concentrations, predefined amounts of a 20% glucose solution were

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Table 1. Measurement Repeatability Results for Contour Care. For samples with blood glucose concentrations < 100 mg/dL results are given as SD, for glucose concentrations ≥ 100 mg/dL results are given as CV

Lot	Glucose concentration range				
	30-50 mg/dL	51-110 mg/dL	111-150 mg/dL	151-250 mg/dL	251-400 mg/dL
	BGM measurement (reference glucose)				
	41.6 mg/dL (42.4 mg/dL)	89.9 mg/dL (93.7 mg/dL)	135.6 mg/dL (142.5 mg/dL)	192.9 mg/dL (203.5 mg/dL)	288.3 mg/dL (307.4 mg/dL)
1	0.7 mg/dL	1.6 mg/dL	2.00%	1.60%	1.50%
2	0.8 mg/dL	1.5 mg/dL	1.50%	1.70%	1.50%
3	0.8 mg/dL	1.6 mg/dL	1.50%	1.90%	2.20%

Table 2. Summary of blood glucose monitoring system results from assessment of analytical accuracy according to DIN EN ISO 15197:2015 and additional performance metrics

Within specified error limits					Performance metrics		
ISO 15197	± 5 mg/dL / ± 5%	± 10 mg/dL / ± 10%	± 15 mg/dL / ± 15%		BIAS	MARD	ad-hoc
< 100 mg/dL (n=16)	79.1 – 100 mg/dL	15/16 (93.80%)	15/16 (93.80%)	16/16 (100%)	1.7	3.2	6.6 mg/dL
				100/100 (100%)	-0.9	3.5	8.4 mg/dL/%
≥ 100 mg/dL (n=84)	100 – 348.7 mg/dL	67/84 (79.8%)	83/84 (98.8%)	84/84 (100%)	-1.4	3.6	8.40%

added to the sample and incubated on a shaker for 30 minutes at room temperature. For hypoglycemic glucose ranges, samples were incubated in a water bath at a maximum of 37°C for 2–4 hours. Each meter/sample/lot-combination was measured 10 times under monitored environmental conditions using whole blood. Reference measurements were performed before and after test measurements using a Cobas c111 analyzer using plasma in duplicate to verify sample stability. All measurements were recorded in mg/dL. Hematocrit was measured electro-optically using a HemoCue Hb 801.

Performance evaluation by the user

A total of 101 people with type 1 and type 2 diabetes (ICD-10: E10, 11) aged ≥ 18 years were enrolled for the performance evaluation by the user. Exclusion criteria were implemented, including prior experience with the test device or underlying medical conditions that might impose a risk towards study personnel or the patient himself. Participants were also excluded if they reported using medications or supplements listed in Appendix A of [6] and their measurements were found to be deviant, potentially indicating an interference with the test system.

The participants were provided with the test device of their preferred measurement unit and all accompanying material as provided in the standard commercial packaging. After sufficient time to familiarize with the device and manual or quicks start guide, subjects obtained capillary blood by a fingertip puncture using a disposable lancet. Measurements were repeated in case of an error message. Following self-measurement using the test meter, a sample of capillary blood was taken by trial staff for the determination of the packed cell volume and glucose within 5 minutes of user testing. Hematocrit was measured electro-optically using a HemoCue Hb 801, glucose was measured in plasma using a Cobas c111 Analyzer (Hexokinase, Roche Diagnostics). Following the user test of the device, subjects were asked to complete a thirteen-item ease-of-use questionnaire to evaluate the user experience comprising factors such as ease of operation, clarity of instructions, the device's usability, and maintenance. All responses were based on a 5-point Likert scale (very positive / strongly agree, positive / agree, neutral, negative / disagree, very negative / strongly disagree), no weights were applied. All measurements with the reference device were recorded in mg/dL. Test meter measurements were recorded in mg/dL and mmol/L.

Data analysis

Repeatability precision: For each sample (i.e., glucose concentration according to Table 1), the mean result, the standard deviation (SD) and the coefficient of variation (CV) were calculated for each test strip lot separately. DIN EN ISO 15197:2015 does not stipulate minimum

requirements for the repeatability measurement precision. Acceptance criteria were SD < 5 mg/dL for means < 100 mg/dL and CV < 5% for means ≥ 100 mg/dL. No data were excluded.

Performance evaluation: All analyses and calculations were performed in mg/dL. Measurements recorded in mmol/L were converted using the formula:

$$\text{Frm. 1 } \text{Gluc}_{(\text{mg/dL})} = \text{Gluc}_{(\text{mmol/L})} \times 18.01802$$

Self-measurement results were compared with laboratory reference results using the trial staff-obtained blood sample. Analytical accuracy was assessed based on ISO 15197:2015 guidelines requiring that ≥ 95% of measurements lie within ± 15 mg/dL / % of mean reference results, and ≥ 99% of measurements lying in zones A and B of the consensus error grid. Analysis included regression analysis, construction of modified Bland-Altman plots, Consensus-Error Grid for Diabetes Type I analysis [9,10], as well as an assessment of established performance metrics (i.e. MARD, BIAS and an ad-hoc confidence metric, i.e. the narrowest error margin comprising at least 95% of meter inaccuracies [8]).

Results

Repeatability measurement precision

In the glucose range between 93.7 mg/dL - 307.4 mg/dL evaluation of the repeatability measurement precision resulted in a mean SD of 1.3 mg/dL for samples with blood glucose concentrations < 100 mg/dL and in a mean CV of 2.0% for glucose concentrations ≥ 100 mg/dL (Table 2). The system fully complies with the acceptance criteria.

Analytical accuracy

After exclusion of 1 participant due to intake of substance(s) and/or underlying medical conditions that may interfere with blood glucose measurements as outlined in Appendix A of [6], a total of 100 evaluable measurements and questionnaire user-feedbacks were obtained. Key demographic characteristics of the study cohort are summarized in Figure 1. Assessment of analytical accuracy in self-application demonstrated that the system fully complies with the DIN EN ISO 15197:2015 acceptance criteria. In the glucose concentration range of 79.1 – 348.7 mg/dL, 100% of measurement results were within ± 15 mg/dL or 15% of the reference (Figure 2, Table 3). While no hypoglycemic samples < 70 mg/dL were available for analysis, evaluation of the normoglycemic and hyperglycemic range (i.e., 70 - 180 mg/dL and > 180 mg/dL, respectively) attest full compliance with the standard showing that 100% of measurements were within 15 mg/dL / % of the reference. The ad-hoc performance indicator was calculated at 8.4 mg/

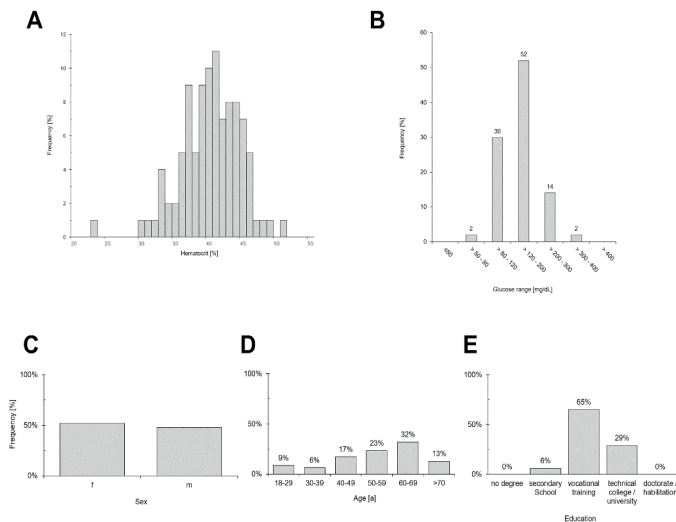


Figure 1. Overview of demographic characteristics for the performance evaluation by the user. (A) Sampled hematocrit values following a normal distribution, (B) sampled glucose ranges, (C) gender distribution, (D) age distribution, (E) educational levels

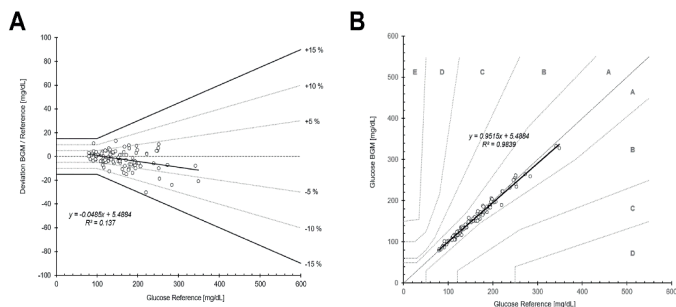


Figure 2. Accuracy assessment of the performance evaluation by the User. Bland-Altman-plot showing deviation from blood glucose monitor glucose to reference measurements (A) and Consensus-Error-Grid for Diabetes Type I (B) including regression analysis

dL / % and 8.1%, and the BIAS shifting from -0.4 mg/dL towards -2.3%, respectively (compare Figure 2A).

Performance evaluation by user

Test subjects were 18–78 years of age, displayed an equal gender distribution, and a broad educational level, with the majority having completed vocational training (Figure 1). The performance evaluation by the user demonstrates a high degree of usability, mirrored in consistent user-friendliness and high user acceptance ratings in design, functionality, and operability. Without prior training with the BGMS all users were able to operate the meter, not requiring any trial runs. In total, between 92% - 100% of test subjects responded with “very positive / strongly agree” and “positive / agree” (summarized in Figure 3). Notably, test strip sample uptake, readability and comprehensibility of measurement results received 100% positive ratings. Some shortcomings have been identified, however. Potential areas of conflict between the test group’s demographics and the device’s design resulted in decreases in

user satisfaction. Changing batteries and/or recharging the device was consistently criticized as being difficult by older subjects (92%), followed by comprehensibility of error messages (93%) and comprehensibility of display/menu/symbols (94%).

Discussion

Assessment and control of the glycemic status is one of the crucial elements of diabetes management [2,7]. Reliable, i.e., accurate and precise information about variations of blood glucose levels enables both physicians and patients to assess the effect of procedures, diet or treatment decisions on recovery and maintenance of physiologically acceptable blood glucose levels. Monitoring is instrumental for adjustments in medications and diet in order to achieve optimal glycemic control that reduces the risks of short-term and long-term complications [2,11]. Advances in CGM have simplified monitoring for patients with diabetes, enabling a near real-time assessment that, despite its name, is almost continuous. Next to current glucose levels, it is direction and magnitude of change that are of particular importance to assess the glycemic variability and to predict and prevent impending glucose excursions [12,13]. However, in the light of the still present limitations in technology or implementation [3-5], conventional BGMS remain a very relevant component of diabetes management and are still advised by guidelines and manufacturers as a backup system [14-17] to address issues like connection problems, detached sensors, or conflicting symptoms.

Decisions on effective therapeutic interventions necessitate measurements that represent the individual's actual glycemic state. In this light, while compliance with the relevant standards is a mandatory prerequisite for market release and use of BGMS, the degree of adherence to those standards can vary substantially and is therefore better understood as a spectrum along which a more nuanced definition of quality may be required. Ultimately, the highest possible measurement accuracy is in the patient's best interest for successful therapy decisions.



Figure 3. Results of the performance evaluation by the user ease-of-use questionnaire. Percentages represent the proportion of subjects responding with “very positive / strongly agree” and “positive / agree”

Table 3. Summary of blood glucose monitoring system results from assessment of analytical accuracy according to ADA Diabetes Medical Care guidelines and additional performance metrics

		Within specified error limits			Performance metrics		
	ADA SMCD	± 5 mg/dL / ± 5%	± 10 mg/dL / ± 10%	± 15 mg/dL / ± 15%	BIAS	MARD	ad-hoc
hypo	< 70 mg/dL (n=0)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
in range	70 – 180 mg/dL (n=72)	45/72(62.5%)	71/72(98.6%)w	72/72(100%)	-0.4	3.4	8.4 mg/dL / %
hyper	≥ 180 mg/dL (n=28)	27/28(96.4%)	28/28(100%)	28/28(100%)	-2.3	3.8	8.10%

Numerous studies on Contour BGMS confirm full compliance with the requirements of DIN EN ISO 15197:2013, as well as the more stringent 2015 revision [18-21]. Available literature on performance evaluation by the user also highlights that the majority of subjects found the BGMS easy to use [21-23].

A prior evaluation by the authors already attested to the test device's excellent system accuracy [8]. This report confirms these previous findings and expands by including an assessment of its precision as well as accuracy in the hands of lay patients of varying technical expertise and no prior experience with the device as confounding factors. Given the significant impact of device usability on adherence to diabetes management protocols, incorporating human factors and usability engineering principles into the development and evaluation of BGMS is of particular importance [24-27].

Conclusion

These consistent findings of excellent results and full, or even exceeding, compliance evidently characterize the entire Contour family. Therefore, in demonstrating impeccable results even among inexperienced users, the BGM Contour Care represents an effective and reliable solution for routine self-monitoring.

Conflict of interest

There are no conflicts of interest.

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